

ETS CONNECT UK – OTHER FEEDBACK ON USER TERMS

This document summarises market feedback that was considered but that did not lead to changes to the User terms.

ETS Connect UK User Terms

	Source of feedback	Topic of feedback	ETS Connect UK Position
1	Two vendors	Enterprise licence does not provide for redistributing elements of the CT data	The right to distribute elements of the CT Data as part of value added services is achieved by taking a redistributor licence in addition to an Enterprise licence. The need for a redistributor licence is to preserve the viability of the CTP.
2	A vendor	OoH Support – CTP should not be charging its end users for its own regulatory obligations (e.g. charging for out-of-hours support) when there is an obligation (under MAR 9.2B.4) to provide effective business continuity arrangements	The CTP is not charging for its own regulatory obligations under MAR 9.2B4. OoH support addresses client impacting incidents outside of Market Hours that do not involve the invocation of Business Continuity plans whereas MAR 9.2B4 relates to invocation of Business Continuity.
3	A vendor	Unilateral right for CTP to change terms	<p>The right for unilateral changes is to protect the CTP, mitigated by requiring the CTP to give 90 days notice and users the right to cancel without penalty.</p> <p>This approach minimises risk to CTP viability while providing users with protection by enabling to cancel without penalty.</p>
4	A vendor	Ability for market data vendors to distribute the Data via their websites and media products	<p>Where websites require registration, redistributors can provide for click-through registration:</p> <ul style="list-style-type: none"> - for real-time or historical Data access for Individual User licences - for historical Data access for retail users <p>Where websites do not require registration, access to CT Data is not catered for. This approach minimises risk to CTP viability.</p>